Sphere Services for SAP ECC & SCM

S/4 HANA is the future, but ECC, SCM & GRC are still the presence

Coverage for All SAP Applications

As SAP's S/4 HANA looks to increase productivity, reduce data volume, and allow for more overall flexibility, many companies will still operate on their traditional SAP applications such as ECC, SCM, and GRC.

We understand that it's not always easy to make the switch. Which is why Sphere Services is committed to providing continued support no matter which SAP application is in use. Whether it's ECC as your ERP solution, SCM for supply chain operations, or GRC for governance processes, Sphere has you covered.

Advisory Services

We offer an array of advisory services for your SAP applications, they include:

- **Business Process Optimization:** At Sphere, we take a business approach and not a technical approach when it comes to mapping out new business processes, increasing the efficiency of existing processes, and improving the use of your SAP system. No more relying on chaotic spreadsheets or third-party tools.

- **Upgrade Assessments:** It's time to gain more insight on your planned release or enhancement pack upgrades. Sphere Services tests requirements and objects that need remediation, which in turn minimizes project risks. That's the peace of mind you deserve.

Implementation Services

Sphere Services includes greenfield implementation, which lacks constraints imposed by prior work, and brownfield implementation, which enables migration without disruption to existing business processes. Our services rollout on a global scale, and they're supported by our team of highly qualified consultants.

At Sphere, we use the agile implementation methodology to supplement our services, and the industry templates we'll provide will galvanize new projects, reduce risk, simplify, and improves costs.

Modernization Services

We'll modernize your services for customers who are live

on SAP's platform through:

- **Custom Development:** Achieve measurable results at a maximum value with our custom-designed SAP solutions via global delivery model.

  Modernization will include UX improvements, bolt-on / add-on customization, and integration with third-party tools developed in all of our development facilities.

- **Release and Enhancement Pack Upgrades:** Using SAP's pre-conversion assessment tools, we'll open your business to the latest enhancement packs that are useful if you're not considering a conversion to S/4 HANA.

Management Services

All aspects of your SAP portfolio are covered with Sphere Services, and this includes managing these services as well.

- **Application Management:** Reduce cost of ownership and reinforce your competitive position with Sphere Services. We understand SAP applications in and out, and offer an SLA-based model that ensures you're reaching the performance standards you deserve. Sphere Services offer help desk support, functional and technical support, system administration and monitoring, and more.

- **Infrastructure and Hosting:** Sphere Services performs routine infrastructure and quality improvements. This is made possible through end-to-end capabilities across the Design, Build, and Run continuum for SAP clients. Whether it's traditional hosting, private or public cloud hosting, or OS-level support, we deliver the services you need to meet your business requirements.

Sphere Service Benefits

- A comprehensive, "one stop shop" for SAP services and products.

- Using industry best practices, we ensure high-quality results that will have an immediate impact on your business.

- Our global delivery model will help you determine the success of your enterprise projects through balanced, onshore / offshore resources. These services are based on ITIL, CMMI, ASAP, and Agile methodologies.

- We have deep expertise across many different industries, including:
  - Life sciences and medical devices
  - Discrete manufacturing in aerospace and defense
  - Consumer packaged goods, i.e. food products
  - Process manufacturing such as mill products and chemicals